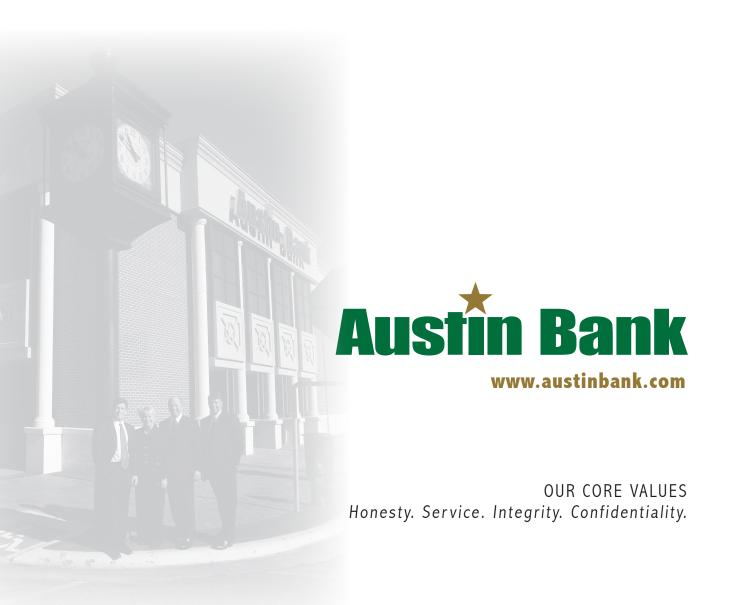
# There really is a difference in Banks!

# Austin Bank 2011 ANNUAL REPORT



# Proudly serving East Texas.

#### 2011 HIGHLIGHTS:

- Bank employees enjoyed an extraordinary training session on August 23, 2011: "Ritz Carlton Legendary Service — Radar On Antenna Up," presented by Brian Grubb.
- Online Banking Alerts enhanced Consumer Online Banking to help customers monitor their accounts by email, text or online. Alerts are available for Checking, Savings, CDs and Loans.
- Meadow Lake Location, a limited service banking facility opened within the Meadow Lake Senior Living Community. The Grand Opening was celebrated October 25, 2011.
- Austin Bank History video was launched on the Bank website and You Tube

https://www.austinbank.com/AboutUs/OurStory.aspx

 Austin Bank Financial Services is offered in all Austin Bank communities for financial planning and investments through Investment Centers of America.



# Voted "One of the Best Companies to Work for in Texas" in 2011

Third time to be Named Best Companies honored with this distinguished award

# Our people are the difference.



"We believe our team makes all the difference when customers choose a bank. We support our staff through training, scholarships for their children and dollars contributed directly to the organizations they serve. The people of Austin Bank have always been and always will be our greatest strength."

Jeff Austin III, Vice Chairman of the Board

## **Employee difference**

★ 2011 Service Awards

Austin Bank honored 40 employees with 345 combined years of service.

**★** 2011 Training Hours

Austin Bank employees completed 16,712 hours of training.

★ Leadership Class of 2011

17 Austin Bank graduates



"Austin Bank prides itself as a Community Bank where local people make local decisions. There really is a difference in the way we do business and you can see it every day in our commitment to our customers, our employees and our communities we serve."

John P. Williams, President/CEO

## **Community difference**

#### **★ 2011 Community Involvement Awards**

Austin Bank honored four bank employees and a director for volunteer work to their community service organization.

Estefany Aranda Child Protective Services in Cherokee County
Jennifer Baskin Van Healthcare Center Activity Fund
Donna Bobo Zonta International Club
Nancy Washburn ACCESS
Harry Tilley, *Director* Helping Others Pursue Enrichment (HOPE)

1 2044 C.L. I. I.

#### **★** 2011 Scholarships

Scholarships were awarded to 37 East Texas high school seniors as part of Austin Bank's Commitment-to-Community program that supports the educational goals of area youth.



"We proudly continue our long history of strength and stability.

Our legacy has been the result of hard work, adherence to founding principles of honor and integrity, prudent decisions, and our dedication to East Texas. Thank you for your trust and loyalty."

Jeff Austin, Jr., Chairman of the Board

# Well capitalized with quality assets

ASSETS	<u>2011</u>	<u>2010</u>
Cash and balances due from banks	\$ 83,072,000	\$ 92,365,000
Securities available for sale	170,130,000	146,765,000
Net loans	974,422,000	915,275,000
Other assets	101,864,000	91,883,000
TOTAL ASSETS	\$ <u>1,329,488,000</u>	\$ <u>1,246,288,000</u>
LIABILITIES AND STOCKHOLDERS' EQUITY		
Non-interest bearing deposits	\$ 327,079,000	\$ 275,278,000
Interest bearing deposits	826,545,000	806,204,000
Total deposits	1,153,624,000	1,081,482,000
Securities sold under agreements to repurchase	10,280,000	12,060,000
Other liabilities	22,124,000	<u>21,660,000</u>
Total liabilities	1,186,028,000	1,115,202,000
Total stockholders' equity	143,460,000	131,086,000
TOTAL LIABILITIES AND EQUITY	\$ <u>1,329,488,000</u>	\$ <u>1,246,288,000</u>

# Local ownership and dedicated leadership

#### **Austin Bank Executive Committee**



**Jeff Austin, Jr.** Chairman of the Board



**Jeff Austin III**Vice Chairman of the Board



John P. Williams President/CEO



**Sissy Austin** Senior Executive Vice President



Michael Austin Neil Director



**E. Glenn Bass** Senior Executive Vice President



**Larry Bolton** Senior Executive Vice President



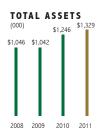
**Keith Chambers** Senior Executive Vice President/CFO

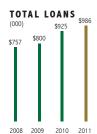


Russ Gideon Senior Executive Vice President

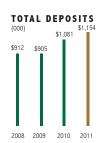


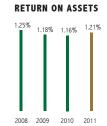
**Billy Mullins** Senior Executive Vice President









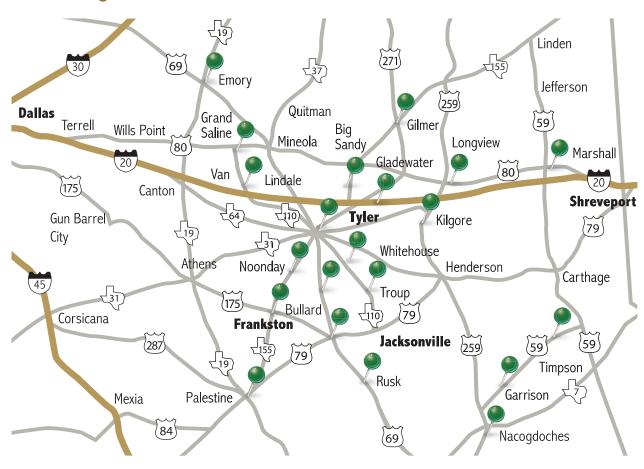




Jane Austin Chapman
Director
(Not pictured)

# Banking Locations to benefit the communities we serve

### 31 banking locations in 21 cities and 10 counties







Better Business Bureau of Central East Texas 2006 Torch Award Recipient

















**Headquarters**: 200 East Commerce St., P.O. Box 951

Jacksonville, TX 75766

903-586-1526 | 903-541-2086 (fax)

Parent Company: Austin Bancorp, Inc.

Date founded: 1900

For information: customercare@austinbank.com

Contact: Patty Steelman; CFMP, SVP/Director of Marketing

903-871-2519 | psteelman@austinbank.com

#### **AUSTIN BANK DIRECTORS**

Jeff Austin, Jr.	J. N. Grimes*	
Jeff Austin III	Glen Hamilton	
Sissy Austin	C.S.(Buddy) Hinton,	
E. Glenn Bass*	William M. Holland*	
Larry Bolton	Lowell Holloway*	
Gene Brumbelow	C. L. Hopson II	
Todd Burton*	Barry Hughes	
Keith Chambers	Ron Jurenka*	
Jane Austin Chapman	Bryant Langford*	
Charles Creed*	Ronny E. Lee	
Don Dacus*	Billy Mullins	
Marion Dingler*	Michael Austin Neill	
Russ Gideon*	Robert Nichols	

Jason Petersen\*
Herbert Riley\*

Jr.\* Brenda Sharp, Jr.
Eddie Smith\*
J. W. Sparkman\*
Joe Terrell\*
Harry Tilley\*
Rick Waldrop\*
John P. Williams
\*Advisory Directors

