

QUICK START GUIDE

**Access your account information
24-hours-a-day, 7-days-a-week, FREE**

BANK BY PHONE

Call 903-586-2265 or 1-888-758-2265

- Choose English or Spanish
- Choose from voice-prompted menu
- Enter Customer Identification Number
“Customer Identification Number” is usually the last 4 digits of account holder social security number

Now You Can:

- Obtain your account balance
- Transfer funds between accounts
- Verify deposits and withdrawals
- Obtain your loan balance
- Make loan payments from your Austin Bank account
- Verify loan payments
- Fax a statement to yourself (\$1.00 fee)

CUSTOMER CARE CENTER

Giv us a call, we'd love to help!

1-800-644-9275, ext. 2222

8 a.m. - 5 p.m. • Monday thru Friday.

email: customercare@austinbank.com



www.austinbank.com • Member FDIC

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