

2023 Community Service Volunteer Non-Officer CRA Related Award

Congratulations to CAROLINE WILDE!



Caroline Wilde
Customer Service Representative
Jacksonville

"I am honored to represent the bank in working on behalf of such a great organization and sharing their services with the people I serve."

- Caroline Wilde

Caroline Wilde, Customer Service Representative, was selected as a 2023 Community Service Award winner to recognize her work with the Jacksonville Literacy Council. Wilde is a board member for the organization.

The Jacksonville Literacy Council was formed in 1992 to meet the educational needs of the community. Thanks to the efforts of many dedicated volunteers and the generous donations of multiple benefactors, over 100 people each week are provided literacy training through the programs provided by the Council. Their mission is to provide free educational instruction to community adults and improve the educationally disadvantaged to help them acquire the skills they need to create new opportunities for themselves, their family and the community. They assist students in earning their G.E.D. and in learning English as a second language. The group also offers scholarships to local junior colleges and assists with the purchase of books.

As a Board member for the Literacy Council, Wilde assists with financial decisions as well as promoting the resources available to the general public she comes into contact with. She has been a volunteer with the group for one year.

Wilde began her career with the bank in 2016 as a teller working in both the Frankston and Noonday offices before moving to the Jacksonville Main location. She began serving as a customer service representative in 2022. Wilde is a resident of Jacksonville and graduate of Jacksonville High School.

